



Technical Service

Experts on Call 24/7

Technical Service

With the largest technical team in the America's exclusively dedicated to EAF optimization, AMI technical advice and counsel is applicable to the PLC, HMI equipment, training, system and process analysis and diagnostics. Our team has the highly specialized background and experience in Furnace Optimization and Operation.

AMI technical experts are available on a contract basis at your location or with remote monitoring. We have the largest technical team in the world that is exclusively dedicated to EAF optimization. We believe that the best available technology must be offered with the highest level of service in order to achieve the full potential of your furnace operation. AMI has developed a presence with offices around the world, having guaranteed available contact with an engineering team based in different countries, providing immediate technical support for emergencies in every time zone.

- ▶ Tech Support
- ▶ Field Engineer
- ▶ Regulation Specialist
- ▶ EAF process Specialist
- ▶ Optimization as a Service (OPTaaS™)
- ▶ Remote Monitoring Service
- ▶ Transformer Care Service

We are the leaders in Electric Arc Furnace Optimization Technology. We offer flexible and friendly modular control systems designed to make your EAF run more efficiently and help your operator obtain the best performance in your furnaces.

- ▶ SmartFurnace™
- ▶ Technical Service
- ▶ Automation Services
- ▶ MES.AI

The AMI SmartFurnace™ System improves productivity and reduces energy used per ton of steel.

We make your EAF perform better.